



DECODING WAREHOUSE JARGON

Key Terms Every Manager Should Know

SKU (Stock Keeping Unit)

A unique identifier for tracking and managing inventory.



FIFO/LIFO (First In, First Out/ - Last In, First Out)
Inventory management methods describing the



order in which stock is used or sold.

WMS (Warehouse Management System)

Software used to control and optimise warehouse operations.



CROSS-DOCKING

The process of moving goods directly from receiving to shipping without storage.



PALLET RACKING

A system for storing palletised goods in a warehouse.



LIFT CAPACITY

The maximum weight a forklift or lifting equipment can handle.



CYCLE COUNT

A method of regularly counting a portion of inventory to ensure accuracy.



ERGONOMICS

Designing equipment and workspaces to improve worker comfort and safety.



DEAD STOCK

Inventory that is obsolete and can no longer be sold.



DOCK-TO-STOCK TIME

The time elapsed from receiving goods to inventory being put away.



KITTING

The assembly of individual items into ready-to-ship packages.



PPE (Personal Protective Equipment)

Safety gear worn by workers in a warehouse environment.

